





Introducing iConnect and ParentZone Software

This factsheet is to make you aware of iConnect and ParentZone which is the software we use at our nursery. We are dedicated to providing the best nursery service possible, and we hope you can understand that using tablet software helps us to do so.

Why do we use iConnect and ParentZone?

-  To allow the Key Workers to take observations instantly with the use of tablets
-  To easily create accurate child development reports
-  To keep our data (photos/videos/child details) super safe and secure
-  To increase our partnership with parents and allow them to have instant access to their child's development



iConnect

iConnect is the award winning software which practitioners use to log observations. But it's not just an observation tool, key workers can carry out all of their admin tasks; from assessments to planning and next steps, at the touch of a button. This means that they will have so much more time to play, teach and care for the children instead of spending time on paperwork.

ParentZone

ParentZone is a smartphone app for parents which works hand in hand with iConnect. Parents can access information about their child's day at a time that suits them best. ParentZone increases partnership with parents by allowing two way communication between parents and the nursery.



Safeguarding and Security (Photos and Videos)

Guidelines suggest that the photos and videos taken of children at should only be shared with that child's registered parent or carer and should only be taken to support child learning.

Photos and videos are taken to record the amazing progress children make during their time at nursery.

Previously nurseries have used digital cameras to record these photos. However, this can pose many risks. Photos are stored on the digital camera until they are downloaded onto a PC. Sharing these digital photos with parents can be a risk. The security of the PC, the email hosts and the camera itself cannot be guaranteed.

iConnect & ParentZone, however, enable nursery staff to share photos with registered parents in a highly secure and safe manner.

Through ParentZone, photos can only be viewed by parents that have been registered by the nursery and linked to the child in the photo. Both ParentZone and iConnect are protected by 256 bit TLS Certificates, the same as most internet banking sites, so children's photos are in the safest hands.

ParentZone automatically logs parents out after a period of inactivity. So if a parents phone is lost or falls into the wrong hands, their child's photos will not be accessible. The ParentZone app restricts the saving of photos, so they cannot be shared online.

Photographs/videos are not stored on the devices, instead they are sent straight to the cloud. All cloud data is stored on secure UK based, highly resilient servers. The secure data centres are certified to international ISO27001 standards, meaning they are tested against a strict security standard.

Data Protection

Connect Childcare (the software provider) is ISO9001 certified and are registered with the Commissioners Office (ICO). This means that they comply with strict data protection legislation.

Extra Measures

To ensure Connect Childcare have a strong defence, they regularly conduct internal and external penetration tests with clear goals to identify any vulnerabilities within their technology, processes and team.

Connect Childcare's Access to Data

Connect Childcare staff members can only access data, when authorised to do so and will only perform maintenance on the customer's database. All staff members are DBS checked and their conduct is reviewed regularly.